**Theory of Change**

A Theory of Change portrays a network’s roadmap to achieving its desired results. It also articulates the belief system that underlies the network’s work.

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**ASSUMPTIONS**

Our assumptions articulate the principles and belief system that underlie the work of Community Action and Ozark Opportunities, Inc. in particular.

- Family and community success are interconnected.
- Community stakeholders, including the low-income, know best how to meet their community’s needs.
- The agency has a responsibility to ensure that resources are used to best impact poverty in our rural area.

Ozark Opportunities, Inc. (OOI) works to create opportunities for Arkansas families with low-incomes, by employing long-term strategies that recognize these assumptions.

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**SYSTEMS CAPACITY**

Systems capacity at every level within OOI enables individual, family, and community strategies to produce outcomes.

- Family Stabilization Services
- Family Development Programs and Initiatives
- Community Development & Engagement
- Staff Enrichment

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**MANAGEMENT AND ACCOUNTABILITY**

Local strategies produce locally determined outcomes that are outlined in the Strategic Plan and tracked on a local, state and national level.

Results Oriented Management and Accountability (ROMA) system guides its service delivery and outcomes measurement process:

- Conduct local community assessment
- Identify results and strategies
- With partners, implement strategies based on local assessment
- Gather and assess local results based on the National Performance Indicators
- Evaluate impact by comparing results to that of comparable agencies with comparable communities and target populations

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**DATA COLLECTION & ANALYSIS**

Systematic data collection and analysis are needed to test these assumptions, continuously improve services, and increase OOI’s effectiveness and efficiency.

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**FAMILY SELF-RELIANCE & ENRICHED COMMUNITIES**

- Family Level Outcomes
- Community Level Outcomes
- Agency Level Outcomes