

## Solicitation for Banking Services

### Ozark Opportunities, Inc.

Issue Date: 3/10/2026

Proposal Due Date: 3/25/2026 at 4:30 PM

#### 1. Organization Overview

Ozark Opportunities, Inc. is a 501(c)(3) nonprofit organization dedicated to community action. Founded in 1966, we serve Boone, Baxter, Marion, Newton, Searcy, and Van Buren counties with an annual operating budget of approximately \$7 million.

We are seeking a qualified financial institution to provide comprehensive banking services that support our operational efficiency, financial stewardship, and long-term sustainability.

#### 2. Scope of Services

- Operating checking and savings accounts
- Nonprofit-friendly fee structure
- Online and mobile banking with user controls and approval workflows
- ACH origination and wire transfer capabilities
- Remote deposit capture
- Fraud prevention and positive pay services
- Investment and sweep account options
- Access to a dedicated relationship manager
- Experience serving nonprofit organizations

#### 3. Organizational Profile (Estimated)

- Annual Revenue: \$7 million
- Annual Expenses: \$7 million
- Number of Employees: 110
- Average Monthly Deposits: \$600k
- Average Monthly Transactions: 50
- Current Banking Structure: Federal funds are kept in a non-interest-bearing sweep account, non-federal funds are kept in an interest-bearing sweep account

#### 4. Proposal Requirements

1. Overview of your institution and nonprofit banking experience
2. Description of services and technology platforms offered
3. Detailed fee schedule (including waived or discounted nonprofit fees)
4. Interest rates on deposit accounts
5. Treasury management and fraud mitigation tools
6. References from at least two nonprofit clients

7. Transition support and onboarding process
8. CRA/community engagement activities (if applicable)

#### **5. Evaluation Criteria**

- Cost and fee structure
- Service offerings and technology capabilities
- Experience serving nonprofits
- Customer service and relationship management
- Financial stability and reputation
- Commitment to community engagement

#### **6. Submission Instructions**

Proposals must be submitted electronically in PDF format to:

Taff Grice

CFO

tgrice@ozarkopp.org

870-517-5363

Deadline: 3/25/2026 at 4:30 PM

Questions regarding this solicitation should be directed to Taff Grice, CFO.

Ozark Opportunities, Inc. reserves the right to accept or reject any proposal and to negotiate terms in the best interest of the organization.